## **Standard Form End-User Agreement**

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- 5. CUSTOMER SUPPORT. CME shall not be responsible to the Customer for any technical support, maintenance or updates of the Licensed Product. The Customer must obtain such technical support directly from Vendor pursuant to a separate maintenance agreement.
- 6. GENERAL. The failure of any party to insist, in any one or more instances, upon the performance of any

term of this Agreement shall not be construed as a waiver or relinquishment of such party's right to such performance or to future performance of such term. If any of the provisions or portions thereof of this Agreement are found to be invalid by any court of competent jurisdiction, same shall not affect the remaining provisions of this Agreement, which shall remain in full force and effect. This Agreement shall be governed by the laws of the state of Illinois and Customer expressly submits to jurisdiction therein.

CUSTOMER ACKNOWLEDGES THAT IT HAS READ THIS AGREEMENT, UNDERSTANDS IT AND AGREES TO BE BOUND BY ITS TERMS AND CONDITIONS. FURTHER, CUSTOMER AGREES THAT THIS AGREEMENT CONSTITUTES THE ENTIRE AGREEMENT BETWEEN THE PARTIES WITH RESPECT TO THE SUBJECT MATTER; ALL PROPOSALS, REPRESENTATIONS, STATEMENTS, NEGOTIATIONS AND PRIOR AGREEMENTS, ORAL OR WRITTEN, AND ALL OTHER COMMUNICATIONS BETWEEN THE PARTIES RELATING TO THE MATTER OF THIS AGREEMENT ARE SUPERSEDED HEREBY.

Print Name and Address: Customer's Signature

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